



THE BUREAU NEWS

November 2017 Vol 1, Issue 4

TECHNOLOGY NEWS

What's New

Credit Bureau, Services, LLC has been busy setting appointments for our new financial coaching class that we offer. In addition to helping consumers take back their finances, we have also partnered with Express Employment to assist those not working in finding a job! It is truly a win for all parties involved and we are so happy to be a key player in helping others.

Free Web Training

At Credit Bureau Services, LLC we pride ourselves on our client services team! One of the many services we offer is a free web training. Any client may use this to train new staff or as a refresher for existing staff.

For more information, or to register, please contact Lacey at

lroark@creditbureauservicesinc.com.

Or ext 114

Website Tip of the Month:

Check out the Blog section and keep tabs on what life is like at The Bureau!

A business owner's journey is so much more than being about the company. It's about the livelihood of their employees working together for the enjoyment and betterment of their communities. Whether it's an individual looking for help resolving their financial obligation or a client needing accounts receivable advice, Credit Bureau Services strives to enhance your experience. We do this by connecting you to resources and information and at all times being professional.

A business journey is a lot like a person's life journey. Think about it!

Debbie Frank
CEO, Credit Bureau Services, LLC

*You can't look at your competition and say "We will do it better."
You have to look at your competition and say
"We will do it differently."
-Steve Jobs*

DID YOU KNOW?

Credit Bureau Services, LLC services clients in five states- Missouri, Illinois, Arkansas, Kentucky and Tennessee!

NEWS TO KNOW

Credit reporting laws have changed and this has impacted our clients in a big way! Instead of waiting 30 days to report a debt to a consumer's credit file, we now must wait 180 days. In addition to this, our clients must provide us a social security number and/or full date of birth for the debt to be reported to the consumer's credit file.

HOLLY'S LEGAL MINUTE

According to the Fair Debt Collection Practices Act (FDCPA), if a consumer has attorney representation, we must communicate only with their attorney. If you are aware of representation, please include attorney information on the account, so that we can take proper measures to ensure the consumer receives no communication from us.