



Credit Bureau Services, LLC

# THE BUREAU NEWS

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## TECHNOLOGY NEWS

### Our Website

We encourage you to check out our new and improved website! It is still user-friendly, but has a few new features. One is a blog that we update with things that are pertinent to the collection world, and also with special events here at the office! Be sure to follow us the month of October to see what we are up to!

### Web Training

At Credit Bureau Services, LLC we pride ourselves on our client services team! One of the many services we offer is a free web training. Any client may use this to train new staff or as a refresher for existing staff.

For more information, or to register, please contact Lacey at

[lroark@creditbureauservicesinc.com](mailto:lroark@creditbureauservicesinc.com).

Or ext 114

### Website Tip of the Month:

When entering an account for a minor, The minor's name should not be listed anywhere on the account other than the NOTES section.

Welcome to the monthly newsletter for Credit Bureau Services, LLC. This is just one of the ways we are working hard for our clients! In this newsletter you will find our upcoming events and trainings, the latest news at CBS, legal tips, and other useful information. If you ever have a question or concern that you would like us to address in our newsletter, please let us know!

**Megan Frank**

*Sales & Marketing Representative*

*If you have the power to make someone happy, DO IT.  
The world needs more of that.*

## DID YOU KNOW?

Credit Bureau Services, LLC celebrates October and Halloween by having weekly events at the office including pumpkin decorating, cubicle decorating and a costume contest?

## NEWS TO KNOW

Here at the bureau, we strive to serve our clients and consumers to the best of our abilities. Many times, a consumer is not able to pay due to a life event or relationship. We have taken our outreach a step further and are now offering a financial coaching class to our consumers who are sick and tired of being sick and tired. We have teamed up with local resources to help consumers save money, make money and take control of their finances. Our motto at the office is "the more people we call, the more people we talk to, and the more people we can help." And we are doing just that, helping others!

## HOLLY'S LEGAL MINUTE

Time is of the essence when beginning the process of wage garnishment. The longer it takes for us to receive the affidavits and itemized statements from you, the greater the chance the consumer will leave the place of employment. Wage garnishment will not be an option at that point, putting your account "back to square one" in the collection process.